

POSITION PROFILE

Client Organization:	RYCOM Corporation
Position Title:	Cabling Infrastructure Specialist
Reports to:	Director, SMART Services
Location:	Vaughan, ON

RYCOM is a trusted leader in Smart Tech solutions for public and private sector real estate, properties, and portfolios for over 25 years. The **RYCOM** team develops, delivers, and supports the innovative strategy and the integrated layers of technology required to create Smart Buildings today that meet the demands of the future. By staying at the forefront of technology solutions, utilizing best-in-class support models, and delivering quality services with the highest level of care and support, **RYCOM** simplifies technology for clients so they can focus on their core business while achieving operational, environmental, and measurable results.

Reasons to Join RYCOM

- A team driven by passion and a culture, where people make a difference because we believe that every voice counts.
- An entrepreneurial environment
- Opportunity to learn different parts of the business.
- Health and Wellness Program including an onsite gym.
- Team fundraisers and events
- Comprehensive benefits program
- RRSP matching
- Employee training and development
- Competitive compensation based on experience.
- 3 weeks of paid vacation to start.

OPPORTUNITY

Are you passionate about building robust and reliable network infrastructures? Do you have a deep understanding of cabling systems and their implementation as it relates to SMART buildings? We are currently seeking a highly motivated and detail-oriented individual to join our dynamic team as a Cabling Infrastructure Specialist. Your keen attention to detail, technical skills, and excellent communication abilities will be instrumental in supporting our customers and maintaining our reputation as a reliable telecommunications provider within the commercial real estate space.

RESPONSIBILITIES

- Manage timelines, costing, and deliverables for cabling infrastructure projects of various sizes and types, including BBN installations and client cable installations or solutions.

- Provide technician oversight for both in-house technicians and third-party contractors, ensuring strict adherence to safety guidelines and project-specific recommendations.
- Maintain comprehensive project notes, including as-built drawings, test results, certification information, labelling/administration details, and close-out documentation.
- Organize and track project hurdles and milestones following conference calls or site meetings, ensuring prompt escalation of any issues that may cause delays or exceed the original quotation.
- Stay up to date with industry advancements and maintain technical knowledge by attending educational workshops and reviewing technical publications.
- Collaborate with project stakeholders including clients and technical teams to ensure successful project execution and client satisfaction.
- Conduct regular site visits to assess project progress, verify quality standards, and provide guidance to technicians and contractors as needed.
- Assist in developing and implementing best practices, standard operating procedures, and quality assurance protocols for cabling infrastructure projects.
- Support the preparation of project proposals, cost estimates, and quotations, providing technical expertise and insights.
- Design and implement structured cabling solutions for various network environments, ensuring optimal performance, scalability, and reliability.
- Conduct site surveys to assess cabling requirements, including cable pathways, and equipment requirements.
- Install, terminate, and test copper and fiber optic cables, adhering to industry standards and best practices.
- Collaborate with network engineers, IT teams, and other stakeholders to ensure effective integration of cabling infrastructure with network equipment and systems.
- Manage and document cabling projects, including creating detailed diagrams, labelling cables, and maintaining accurate inventory records.
- Adhere to safety protocols and guidelines when working with cabling infrastructure, ensuring a safe working environment for yourself and others.

REQUIREMENTS:

- 3-5 years of experience as a senior Field Technician with at least 1 year of senior job lead experience.
- Understanding and knowledge of structured cabling (Both Copper and Fibre) designs, standards and solutions required.
- Understanding of Service Provider infrastructure pertaining to commercial and retail properties.
- The ability to manage time and prioritize tasks required.
- Microsoft Excel & Microsoft Word experience required.
- Bluebeam Review, Microsoft Visio & CAD experience would be beneficial.
- Ability to provide a detailed analysis and reporting.
- Experience and comfort interfacing with the customer / end user required.

- Effective oral and written communication, interpersonal, leadership, customer service, analytical, problem-solving, and organizational skills.
- Self-starter with the ability to work both independently and within a team environment.
- Proven pro-active work style and ability to maintain accuracy and attention to detail.
- Ability to prioritize and work effectively under pressure to meet deadlines while dealing with multiple requests.
- Demonstrate initiative and strong problem-solving skills.
- Ability to work with other departments to ensure smooth delivery of customer deliverables.
- Ability to travel as required based on business needs.
- Industry certifications such as BICSI RCDD and project management certifications are a plus.

Vaccination Policy

The health and safety of our employees is a RYCOM priority. Since we are a client serving business, candidates will be required to be fully vaccinated. Medical exemptions may be accommodated upon request.

RYCOM welcomes and encourages applications from people with disabilities. Accommodation is available on request for candidates taking part in all aspects of the selection process.