



POSITION PROFILE

Client Organization:	RYCOM Corporation
Position Title:	Senior Security Installation and Service Technician
Reports to:	Director, Technical Security
Location:	Vaughan, ON

RYCOM is a trusted leader in Smart Tech solutions for public and private sector real estate, properties, and portfolios for over 25 years. The **RYCOM** team develops, delivers, and supports the innovative strategy and the integrated layers of technology required to create Smart Buildings today that meet the demands of the future. By staying at the forefront of technology solutions, utilizing best-in-class support models, and delivering quality services with the highest level of care and support, **RYCOM** simplifies technology for clients so they can focus on their core business while achieving operational, environmental, and measurable results.

Reasons to Join RYCOM

- A team driven by passion and a culture, where people make a difference because we believe that every voice counts.
- An entrepreneurial environment
- Opportunity to learn different parts of the business.
- Health and Wellness Program including an onsite gym.
- Team fundraisers and events
- Comprehensive benefits program
- RRSP matching
- Employee training and development
- Competitive compensation

OPPORTUNITY

We are looking for a dynamic individual who is not only well-versed in low voltage cabling for security and network infrastructure, but someone who wants to join a growing team. This is an opportunity to be part of a group of “do what you say” creative thinkers. You will be part of the “front-facing” team to help our clients be more safe and secure – allowing them to “sleep well” at night knowing that we have helped them out. A desire to come up with innovative solutions and also get to install them, is a must.

RESPONSIBILITIES

- Install, program and repair various CCTV, Access Control systems (Lenel, Salto, Amag,).
- Install, terminate, test, troubleshoot and document test results for cabling, including CAT 6 and Fiber Optic Cabling.

- Attend site visits and perform site survey.
- Provide ongoing, high quality customer support, analyzing customer needs and recommending innovative solutions.

REQUIREMENTS:

- Minimum 5+ years of experience in Security Installation and Service
- Experience as a lead technician, managing an onsite project.
- Genetec and Avigilon certifications and experience a must.
- Ability to install telecommunication equipment, routers and switches.
- Must have a good knowledge and understanding of construction documentation and blueprint reading.
- Experience with several security platforms
- Knowledge and a strong understanding of IP security systems and how they perform on an IT network.
- Understanding and the ability to install low voltage cabling and network infrastructures.
- Ability to accurately install, terminate and test all components and infrastructure.
- Excellent communication and customer interaction skills
- Demonstrated planning, organizing and implementation skills to lead to a successful project within budgeted time frame.
- Knowledge of cabling standards
- Industry Certifications preferred.
- Must possess all basic hand tools.
- Must be proficient in Microsoft Office (word, Excel and MS Project)
- A valid driver's license (clean abstract) and available to travel

Vaccination Policy

The health and safety of our employees is a RYCOM priority. Since we are a client serving business, candidates will be required to be fully vaccinated. Medical exemptions may be accommodated upon request.

RYCOM is an equal opportunity employer and are committed to creating an inclusive environment for all employees. RYCOM welcomes and encourages applications from people with disabilities. Accommodations may be available upon request for candidates taking part in all aspects of the recruitment and selection process.